

The Dispensary Update

Issue 10, December 2008



Report From Scott Cornwell

Last month I used this space to bring to light the effects of the current economic struggles on the Dispensary of Hope's operation. As the economy continues to soften, the Dispensary has seen a rise in the need for our services.

Several statistics point out both the increased activity from patients and number of medications distributed from dispensing sites. Comparing November '07 to November '08, Dispensary sites have seen an average increase in patients of 30%, and an increase in new patients of 37%. One site's new patient count has increased by an astonishing 60%. In addition, last month the Dispensary set a new high mark for total medications distributed.

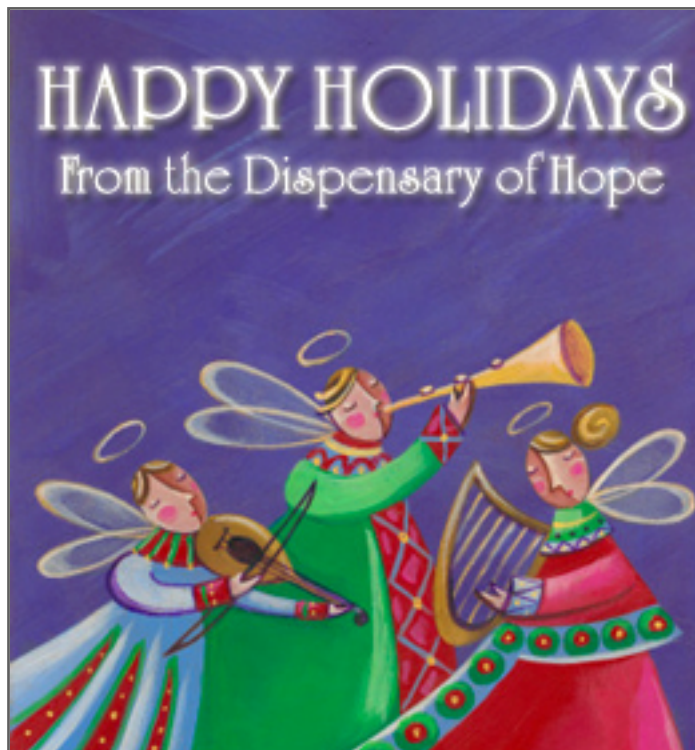
As health insurance benefits disappear as a result of job loss, the need for the Dispensary of Hope grows. I thank the dedicated staff of each dispensing site and those who donate medications. More will be asked of each of you as we all strive to meet the needs of those who need us most.

Happy Holidays,
Scott Cornwell
Managing Director,
Dispensary of Hope

Contact Us

Would you like to receive this newsletter via email? Visit www.dispensaryofhope.org, or email your contact information to info@dispensaryofhope.org.

Students from Belmont University recently volunteered their time to sort medicine for distribution. The Dispensary of Hope would like to thank all of those who gave their time.



November a Record Month for Distribution

The Dispensary of Hope set a new record for medications distributed during the month of November. The Dispensary distributed \$192,746 worth of prescription medications, eclipsing the previous record of \$172,823 set just two months prior in September.

A Testimonial from the Campus for Human Development

I have a patient with end stage liver disease who has been with me about three weeks now. When he got here, he was acutely ill, but he's stabilized now. He's looking forward to returning home in the near future to spend his remaining time with family and friends. This gentleman has a complicated, extensive medication list – ten meds, to be exact. I can't tell you in words just how much gratitude I felt today when I went to the Dispensary of Hope (the Plaza Pharmacy) and received a grocery bag full of medications. It was a wonderful feeling.

- Robertson Nash, MBA, MSN, ACNP, BC



Network Spotlight: David Neu

David Neu is currently the manager of the Plaza Pharmacy and the Dispensary of Hope-Saint Thomas.



David is a 1993 graduate of the University of Tennessee College of Pharmacy (in Memphis) with a Pharm.D. degree. He began working at Saint Thomas in May 1993 of that year before taking over as manager the Plaza Pharmacy, the outpatient pharmacy at Saint Thomas Hospital, in 1999.

David graduated from the University of Saint Francis in 2001 with a Masters in Health Systems Administration. David added to his title when he became manager of the Dispensary of Hope-Saint Thomas officially opened June 2006.

The Dispensary of Hope has been using the month of December for a new donation initiative called the **Holiday Hope Drive**.

The drive is designed to encourage a friendly competition among providers to donate as many prescription medications as possible from Dec. 1-31. The top three donating physicians or practices will be featured in next month's newsletter and on the Dispensary Web site.

For more information, contact Vicki Jones or Catherine Clinkscales at (888) 428-HOPE (4673).